

Complaints Procedure

In the event that you are unhappy about any aspect of your treatment or aftercare please bring this to my attention as soon as possible so that I may address your concerns promptly, effectively and in total confidence.

If you are not happy to discuss matters directly with me I have a reciprocal arrangement with a former colleague and local practitioner who will listen to your concerns and advise you accordingly again in total confidence.

Karen Carroll Osteopath and Naturopath, may be contacted at <http://www.amershamclinic.com> or by telephone on 01494 434 651

Alternatively you may directly contact:

The Statutory Regulator of the osteopathic profession
The General Osteopathic Council at
<http://www.osteopathy.org.uk>
or by telephone on 020 7357 6655

Or

The British Acupuncture Council at
<http://www.acupuncture.org.uk/index.php>
or by telephone on 020 8735 0400